



April 24, 2026

IMPORTANT NOTICE

To all stakeholders

Namibia customs NAMRA is implementing new measures to improve revenue collection and improving efficiency. So a lot of things are going to change and they require our input from both agents and importers.

The following measures and changes will be implemented this May.

1. The bills of lading to be cleared by a specific clearing agent will be allocated in the system by the shipper. This means to say that when you ship your consignment to be cleared you have to indicate to the shipper your preferred agent in Namibia. When the Manifest is being uploaded it will now capture respective Agents for specific bills. If that information is not supplied to the shipper then the shipper will put the Agent of his choice and it **CANNOT BE CHANGED** once the manifest is uploaded on NAMRA ASYCUDA. This will help to reduce cases where an agent can do an entry on the Bill of lading that he has been authorized by the Consignee. The system will now allocate the bills that were assigned to you.
2. All the submission to customs will now be done through the system. Agents have the function to register and assess the entry in the system. The system automatically allocates the customs officer to work on that entry.
3. The T1, will now be validated at the Port Exit gate by a customs official upon inspection of the consignment. Upon exiting the port gate with the vehicle, the T1 will have 7 days to be validated at the port of exit (Border). Failure to validate within 7 days now attracts a heavy penalty/fine. If the vehicle develops a breakdown along the way, the driver should notify the agent about it and the agent should report to the customs official at the Port Exit gate. The driver should indicate exact place where the truck would have broken down because a nearby customs office may assign an official to go and verify the existence of the truck or consignment.
4. Any changes after the entry has been submitted will attract a fine.

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SO WHAT ARE WE SAYING

1. Once you drop your consignment at the docks you make sure that your preferred agent had been put on the bill of lading and the agent should be aware of such consignment coming.
2. Proof read your bill of lading and match the chassis numbers on the vehicle data plate, registration book, invoice and the bill of lading.
3. Make sure that if there are goods loaded, a packing list of all the items is supplied.
4. The drivers are made aware of the 7 days period to validate the T1 and procedures to be taken once there is a breakdown or accident or any other factors that may result in late validation of T1 at the port of exit.
- 5.



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